

JOB DESCRIPTION

Job title:

Full-time Waiter/waitress

Reporting to:

Restaurant Manager

Location:

Amsterdam, Netherlands

Job Description

FuLu Mandarijn Amsterdam is located in the center of Amsterdam, 2 minutes walking distance to Dam Square. We have a traditional Amsterdam building with 3 floors of dining space, which could hold maximum 220 people simultaneously. FuLu Mandarijn is famous for its Sichuan Cuisine – Hot & spicy dishes. We are continuously improving its service level as well.

To strengthen our team of wait staff, we are looking for an enthusiastic and guest orientated waiter/waitress.

Responsibilities

As a waiter/waitress, you are responsible for serving guests in a friendly, timely, and efficient manner to deliver an excellent Guest and Member experience. A waiter/waitress will also be required to have extensive knowledge of menu offerings.

- Able to work in all areas of Food & Beverage including Bar and Restaurant
- Welcome guests in a polite and friendly manner
- Take and deliver customer orders, consistently demonstrating high levels of customer service
- Prepare set ups for tables
- Manage guest queries in a timely and efficient manner
- Up-sell with latest departmental incentives
- Maintain cleanliness of work areas
- Assist other departments wherever necessary and maintain good working relationships

Job requirements:

- MBO level, a preference for a graduation of MHS or similar study;
- 1 year of relevant experience;
- Speak English fluently, Dutch or Chinese is a plus;
- Positive attitude;
- Good communication skills;
- Flexible and hardworking;

- Excellent customer service skills and presentation.