

JOB DESCRIPTION

Job title:

Full-time Waiter/Waitress

Reporting to:

Restaurant Manager

Location:

Amsterdam, Netherlands

Job Description

We are looking for a passionate waiter to join our team. You will play a critical role in bringing authentic Chinese Sichuan dining journey alive. Together with the team, you are aiming to deliver an authentic taste of Chinese Sichuan cuisine to each guest.

Your role:

- Welcoming guests at assigned table, introducing the Fulu Mandarijn concept, presenting the menu and providing detailed information, such as portions, ingredients, food allergies and ect. Offering menu recommendations and proactively up-sell and cross-sell when appropriate.
- Taking orders, communicating necessary order details to the kitchen and bar team. Delivery the right dishes and beverages to the right guest at the right time. Delivering checks and handling bill payment. Continually staying attentive to the needs and wants of the guests in the dining area.
- Preparing tables by setting up napkins, silverware, consistently checking and maintaining their cleanliness and presentation to ensure a tidy and clean dining area. Assisting back of house tasks to ensure Mise-en-place is ready for the next shift.
- Adhering to all food and drinks safety regulations, policies, procedures and standards under the guidance from the supervisors or managers.

Who are you?

- You are passionate about Chinese (Sichuan) cuisine and always striving towards the best guests' satisfaction by delivering extraordinary service with high attention to details.
- You are energetic, able to handle pressure professionally, having a strong presentation, (inter) personal communication, team working and multitasking skills to tackle every task with enthusiasm and commitment and able to prioritize tasks in a busy setting with a 'can do' attitude.
- You have experience in similar position, able to speak English and Chinese is preferred. Don't have any experience? No worries, we offer variety of trainings.
- You are open minded, eager to learn, like to connect, willing to display initiative and enjoy working in a Chinese culture-based team.

Who are we?

Fulu Mandarijn Amsterdam is one of the best Chinese restaurants in the Netherlands with more than 40 years of history, located in the heart of Amsterdam. We are eager to deliver exceptional dining experiences and introduce Chinese food culture, by providing authentic Chinese cuisine along with the warm hospitality. We offer a relax working environment, promotion and transfer opportunities within the group, extensive training and development programs, competitive salary and vacation days, healthy and tasty staff meal and staff discount in all our restaurants.